

Banks' Contact Details for Existing DMP Clients' Enquiries

No.	Banks	Email Addresses	Hotline Nos.
1	AMEX	americanexpress.com.sg	1800 392 2000 6880 1515
2	BOC	collection_sg@mail.notes.bank-of-china.com	1800 338 5335
3	CITI	citibank.com.sg	6225 5225
4	CIMB	cimbbank.com.sg	63336666
5	DBS	collections@dbs.com	62276864
6	DINERS	csd@dinersclub.com.sg	6571 0114
7	HSBC	be.skip.management.sgh@hsbc.com.sg	6658 5955
8	Maybank	creditcounsellingsg@maybank.com.sg	1800 629 2265
9	OCBC	<p>For clients without internet banking access,</p> <ol style="list-style-type: none"> 1. Please copy and paste ocbc.com.sg to your web browser. 2. Click "Banking for Individuals". 3. Click "Forms & Enquiries" on the top panel. 4. Scroll to bottom of the webpage and click "Enquiries, Complaints and Feedback" on the right hand corner. Then, click "Fill in our online feedback and enquiry form". 5. On the "Enquiries, Complaints and Feedback" webpage, please fill up the information fully. <ol style="list-style-type: none"> a. Under "What is it regarding?", please choose "Loan enquiry". b. Under "Detail", please type your enquiries. c. Under "Extra Security Check", please enter the characters as seen in the box (letters are case sensitive). 6. Finally, click "Submit". 	6722 2377 1800 363 3333
10	RHB	NA	65959712
11	SCB	NA	6508 1900
12	UOB	cmcreditcard@UOBgroup.com	1800 3882121