

## Banks' Contact Details for DMP Clients

No.	Banks	Email Addresses	Hotline Numbers
1	AMEX	JAPA.Debt.Restructure@aexp.com	6880 1515 1800 392 2000
2	BOC	collection_sg@mail.notes.bank-of-china.com	1800 338 5335
3	CITI	citibank.com.sg	6395 0016 6225 5225
4	CIMB	cimbbank.com.sg	6661 2484 6333 6666
5	DBS	collections@dbs.com	6227 6864
6	DINERS	csd@dinersclub.com.sg	6571 0114
7	HSBC	be.skip.management.sgh@hsbc.com.sg	6658 5955
8	Maybank	creditcounsellingsg@maybank.com.sg	1800 629 2265
9	OCBC	<p>For clients without internet banking access, please</p> <ol style="list-style-type: none"> <li>1. Copy and paste ocbc.com.sg to your web browser.</li> <li>2. Click "Banking for Individuals".</li> <li>3. Click "Forms &amp; Enquiries" on the top panel.</li> <li>4. Scroll to bottom of the webpage, under "Enquiries, Complaints and Feedback" on the right hand corner, click "Fill in our online feedback and enquiry form".</li> <li>5. On the "Enquiries, Complaints and Feedback" webpage, please fill in all the blanks.               <ol style="list-style-type: none"> <li>a. Under "What is it regarding?", please choose "Loan enquiry".</li> <li>b. Under "Detail", please type your enquiries.</li> <li>c. Under "Extra Security Check", please enter the characters as seen in the box (letters are case sensitive).</li> <li>d. Finally, please click "Submit".</li> </ol> </li> </ol>	6722 2377 1800 363 3333
10	RHB	NA	6595 9712
11	SCB	NA	6508 1900
12	UOB	creditmanagement@uobgroup.com	1800 388 2121